

Accessibility Statement for Tissington & Lea Hall Parish Council

This accessibility statement applies to www.tissingtonandleahallparishcouncil.weebly.com/

This website is run by Tissington & Lea Hall Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. [AbilityNet](#) has advice on making your device easier to use if you have a disability.

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

email tissingtonclerk@gmail.com call 07916 298107

We'll consider your request and get back to you in 15 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: tissingtonclerk@gmail.com

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Tissington & Lea Hall Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to 'the non-compliances and exemptions' listed below.

Word documents and PDFs of the Parish Councils documentation.

If you find that you are having difficulty reading or accessing any of the resources in the formats they are currently in, you can request copies that are more accessible by emailing: tissingtonclerk@gmail.com

Please make sure you state your preferred accessible format and which resource it is you would like to receive and we'll get back to you as soon as possible.

If you are unsure of your preferred accessible format, please add details of what you need to do with the document in your correspondence.'

Non-accessible content

New documents we publish after the 23 September 2020 should be accessible.

We know that some of our older documents (published before 23 September 2018) are not accessible. For example, some of them:

- are not tagged properly - for example, they do not contain heading structure
- are not written in plain English
- are online forms that are difficult to navigate using just a keyboard
- contain images without a textual description
- include complex tables
- are forms which have guidance in a separate PDF to help completion

This mostly applies to these document types:

- Audit Documents
- Finance Information
- Forms

Non-compliance with the accessibility regulations

The following are items which do not meet the accessibility regulations:

- Small text
- Low contrast problems

We plan to make changes to the above items by December 2020.

When we will do our utmost to ensure that documents meet the new accessibility standards.

Disproportionate burden

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

Interactive tools and transactions

Our contact form may not be accessible with keyboard and mouse.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions.

We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment in August 2021.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix historic copies of minutes and financial information.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

We will do our utmost to ensure that the Word documents are natively accessible. Additionally, we will inform the user that the link will open a Word document. Word documents have limitations in accessibility and require a separate program to open. We will try to the information in HTML format in place of, or in addition to the Word document.

Preparation of this accessibility statement

This statement was prepared on the 4 September 2020. This website was last tested on 19 August 2020. The test was carried out by the Parish Clerk. This statement was providing following a sample test of the website pages. Not all pages were tested. If you would like to see the accessibility report please contact the Parish Council by email: tissingtonclerk@gmail.com